



FAALAPOTOPOTOGA O SUESUEGA FAASAIENISI A SAMOA

CUSTOMER REQUEST FORM

SROS
Controlled Document

Scientific Research Organisation of Samoa

P.O BOX 6597 Nafanua, APIA

☎: (+685) 20664

Email: enquiries@sros.org.ws

Website: <http://www.sros.org.ws>

CR Form No: CRF.....

SAMPLE RECEIPT (at SROS) Date Received: Time received: Received from: Received by: # of Samples: Temperature on receipt: °C	CUSTOMER DETAILS <i>New/Existing</i> Customer Name: Attention/Contact Person(s) (If different from above)..... Postal/Physical Address Phone: () Email: Urgent? Yes / No Date requested (if 'Urgent') Further Comments:
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SROS Reference No.	Sample Upon Receipt			Customer Ref./Label
	Sample type/description	Volume/Amount	Packaging description	
TS				
TS				
TS				
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TS				

ANALYTICAL SERVICES REQUESTED & FEES PER SAMPLE (in SAT\$)

MICROBIOLOGICAL TESTS	Unit fee	# of units	Total fees	PHYSIO-CHEMICAL TESTS	Unit fee	# of units	Total fees
Food/Beverage Samples				Ash (liquid)	\$ 30.00		
Aerobic Plate Count (APC)	\$110.00			Ash (solid)	\$ 40.00		
<i>E. coli</i> count	\$110.00			Biological Oxygen Demand (BOD ₅)	\$ 80.00		
Enterobacteriaceae count	\$110.00			Carbohydrates	\$125.00		
<i>Staphylococcus aureus</i> count	\$110.00			Elements (<i>cost per element</i>) <i>Ca / Cu / Fe / K / Mg / Mn / Na / Zn</i>	\$ 30.00		
Total Coliform count	\$110.00			Energy	\$125.00		
Yeast & Molds count	\$110.00			Fat (liquid)	\$ 55.00		
<i>Campylobacter</i> Presence/Absence	\$200.00			Fat (solid)	\$ 50.00		
<i>Campylobacter</i> count	\$200.00			Fatty acids (<i>cost per fatty acid</i>)	\$ 35.00		
<i>Listeria monocytogenes</i> Presence/Absence	\$200.00			Histamine	\$ 80.00		
<i>Salmonella</i> spp. Presence/Absence	\$200.00			Lead (Pb)	\$ 55.00		
<i>Vibrio parahaemolyticus</i> Presence/Absence	\$200.00			Mercury (Hg)	\$ 80.00		
<i>Vibrio cholerae</i> Presence/Absence	\$200.00			Moisture	\$ 20.00		
Water Samples				Pesticide Residues	\$175.00		
Total Coliform count	\$120.00			pH	\$ 15.00		
Coliform & <i>E.coli</i> P/A (Colitag™)	\$ 60.00			Protein	\$ 75.00		
<i>E.coli</i> count	\$150.00			Starch	\$100.00		
Enterococci count	\$150.00			Soil Anion Storage Capacity	\$ 50.00		
Thermotolerant (faecal) Coliform count	\$120.00			Soil Cation Exchange Capacity	\$ 50.00		
Heterotrophic Plate Count (HPC)	\$110.00			Soil C/N ratio	\$130.00		
<i>Salmonella</i> spp. Presence/Absence	\$200.00			Soil NH ₄ ⁺	\$ 75.00		
<i>Vibrio</i> spp. Presence/Absence	\$200.00			Soil Nitrogen (N)	\$ 75.00		
Other (<i>specify</i>)				Soil Phosphorous (Olsen - P)	\$ 50.00		
				Soil Potassium (K)	\$ 30.00		
				Soil Organic Carbon (OC)	\$ 50.00		
				Soil Sulphate Sulphur	\$ 50.00		
				Total Suspended Solids (TSS)	\$ 30.00		
				Other (<i>specify</i>)			

Terms & Conditions:

1. Test results are released only upon full payment of all Technical Service Fees.
2. In the absence of a Purchase Order, customers MUST pay upfront at least 50% of the total Technical Service Fees.
3. Our minimum turnaround time is fourteen (14) days. An 'Urgent fee' of 10% of total Technical Service Fees applies when results are requested earlier than 14 days.
4. SROS will make all reasonable efforts to ensure the accuracy of its analyses and results. However, SROS accepts no liability for the interpretation, or subsequent use of the results, or consequential losses.
5. The person signing this form accepts responsibility for the payment of the total Technical Service Fees associated with the analytical services provided.

Declaration:

I agree that the details on this Customer Request Form are correct and agree to abide by the 'Terms & Conditions'.

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Name (Print Clearly) **Signature** **Date**